



- *Store Manager / Retail / Wanted!!** In Duncan BC

Job Description- As the Store Manager you support all aspects of the business and driving the strategic metrics set out by the executive team.

Description

- Hiring and training staff that deliver world-class service
 - Recruit new team members from within the community
 - Provide world-class service to both customers and team members
 - Resolve customer concerns in a timely fashion
 - Ensure merchandising guidelines are executed as required
 - Review detailed business analytic reports
 - Train team members on all aspects of the business to ensure strong team cohesion and succession planning
 - Implement company policies and processes
 - Ensure store needs are met through the implementation of scheduling guidelines and the monitoring and evaluation of key associate metrics
 - Initiate strategies to identify business opportunities, and with Director of Retail implement effective plans to leverage opportunities
 - Communicate performance expectations to team members on an ongoing basis using both formal and informal methods
 - Determine workload of team members to ensure well operated store that adheres to local regulations in all aspects of the business
 - Uphold high levels in visual merchandising
 - Develop a store culture of positivity and inclusion
 - Create opportunities within the community that reflect company values
 - Minimum of five years of retail or food service manager experience
 - College diploma or university degree
 - A coaching mentality – this position is expected to provide daily feedback to all positions
 - An understanding of business metrics that inform profitable business practices (i.e. payroll, employee productivity, product merchandising, sales data and traffic trends)
 - Can demonstrate superior communication skills especially as it relates to performance management of team members
 - Experience hiring and managing a diverse team of community members and ensuring a strong succession plan is in place
 - Ability to execute corporate policies and procedures
- Corporate Culture Our client is a group of passionate professionals who are building a business strategy that leverages their combined years of experience in brand, product, and retail expertise. This is a once in lifetime opportunity to get in on the ground floor of an emerging industry and work with a first-in-class team to build a strong brand with industry professionals.

**BACKGROUND CHECK: Must complete a background/criminal check. Please send your resume to info@costacanna.ca